

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**RAJYA SABHA
UNSTARRED QUESTION No. 3419
TO BE ANSWERED ON 31ST March, 2023**

MODERNISATION/UPGRADATION OF POST OFFICES

3419 Dr. Kanimozhi NVN Somu;

Will the Minister of Communications be pleased to state :

- (a) whether Government has formulated any plan to modernise / upgrade the post offices in view of the important works assigned to them including issuance of train reservation tickets, Aadhaar enrolment centres, Passport seva, etc;
- (b) if so, the details thereof and if not, the reasons therefor along with the steps taken by Government in this regard; and
- (c) the post offices where modernization /upgradation has already been undertaken/proposed to be undertaken, State/UT-wise, especially in Tamil Nadu?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

(a) & (b) Yes Sir. The Department of Posts has modernized & upgraded Post Offices under IT Modernization Project 1.0 by supplying the Post Offices with computers, provisioning networking in Departmental Post Offices and deploying a centralized software for postal, banking, insurance and retail services which inter alia facilitate issuance of train reservation tickets, provision of Aadhaar enrolment & updation services and provision of POPSK (Post Office Passport Seva Kendra).

(c) Under the Information Technology Modernisation Project 1.0, the Department of Posts has computerized / modernized / upgraded all 25070 Departmental Post Offices in the country. State / UT wise details including in Tamil Nadu is **annexed**.

**Annexure to reply of Rajya Sabha Unstarred Question No. 3419 for answer on 31.03.2023.
State wise/UT wise number of Departmental Post Offices which are
computerized/modernize/upgraded**

S.No.	Name of State / UT	Number of Departmental Post Offices Computerised /modernized / upgraded
States		
1	Andhra Pradesh	1565
2	Arunachal Pradesh	50
3	Assam	619
4	Bihar	1075
5	Chhattisgarh	353
6	Goa	104
7	Gujarat	1204
8	Haryana	505
9	Himachal Pradesh	470
10	Jharkhand	467
11	Karnataka	1699
12	Kerala	1500
13	Madhya Pradesh	1015
14	Maharashtra	2112
15	Manipur	57
16	Meghalaya	70
17	Mizoram	40
18	Nagaland	43
19	Odisha	1212
20	Punjab	694
21	Rajasthan	1315
22	Sikkim	23
23	Tamil Nadu	2564
24	Telangana	827
25	Tripura	84
26	Uttar Pradesh	2537
27	Uttarakhand	395
28	West Bengal	1711
UTs		
1	Andaman and Nicobar Islands	27
2	Chandigarh	42
3	Delhi	379
4	Diu, Daman, Dadra and Nagar Haveli	11
5	Jammu and Kashmir	248
6	Ladakh	15
7	Lakshadweep	09
8	Puducherry	29
	Grand Total	25070
