# GOVERNMENT OF INDIA MINISTRY OF RAILWAYS

# RAJYA SABHA UNSTARRED QUESTION NO.284 ANSWERED ON 03.02.2023

#### **RAILWAYS AFFECTED BY FOG AND COLD**

## 284 # SHRI RAM NATH THAKUR:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether it is a fact that Railways has been severely affected this year due to fog and cold wave;
- (b) the number of trains which reached their destination more than four hours late during this year; and
- (c) whether Railways proposes to refund the fare charged from the passengers of trains that arrived late by more than three hours?

## ANSWER

## MINISTER OF RAILWAYS, COMMUNICATIONS AND ELECTRONICS & INFORMATION TECHNOLOGY

#### (SHRI ASHWINI VAISHNAW)

(a) and (b) Yes, Sir. Train operations have been affected by the foggy weather condition. During the period from 1<sup>st</sup> December, 2022 to 29<sup>th</sup> January, 2023, 2447 number of trains got delayed more than 4 hours due to fog.

(c) Full refund of fare is granted without deduction of cancellation or clerkage charge to all passengers holding reserved, RAC and wait listed tickets, if the journey is not undertaken due to late running of train by more than three hours of the scheduled departure of the train from station commencing journey, provided ticket is cancelled/ Ticket Deposit Receipt (TDR) is filed as the case may be as per Railway Passengers (Cancellation of tickets and refund of fare) Rules 2015 within the prescribed time limit. However, there is no provision for refund of fare on late arrival of trains at destination stations.

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