

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS & INFORMATION TECHNOLOGY
RAJYASABHA
UNSTARRED QUESTION NO. 2798
TO BE ANSWERED ON: 24.03.2023

INDIA BPO PROMOTION SCHEME IN WEST BENGAL

2798. SMT. SHANTA CHHETRI:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the total number of Business Process Outsourcing (BPOs) which have been set up under India BPO Promotion Scheme (ITPS), so far in West Bengal;
- (b) the total number of people employed under the scheme in West Bengal;
- (c) whether Government is planning to set up BPO Promotion Scheme in Darjeeling and Kalimpong Districts; and
- (d) if so, the details thereof?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

- (a): To create employment opportunities and dispersal of IT/ITES industry in small cities and towns, Government had launched India BPO promotion scheme (IBPS), under Digital India Program. Under IBPS, 227 units have set up BPO/ITES operations across 21 State/UTs across the country, which include 6 BPO/ITES units in West Bengal.
- (b): The 6 BPO/ITES units under IBPS in West Bengal have reported direct employment to 274 persons.
- (c): The duration to invite new bids under IBPS was up to 31.03.2019. However, out of the 6 units in West Bengal one is in Darjeeling district.
- (d): Does not arise.
