

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO. 2331
TO BE ANSWERED ON 21st March, 2023**

LONG WAITING FOR TREATMENT AT AIIMS, NEW DELHI

2331 SHRI AKHILESH PRASAD SINGH:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

(a) whether it is a fact that AIIMS, New Delhi is allocating very long waiting dates for appointment in OPD for treatment of the various patients;

(b) if so, the details thereof;

(c) the steps taken by Government to avoid long wait dates, and to reduce the pressure of increasing number of patients by increasing resources and the health facilities of AIIMS-like institutions in view of the number of patients; and

(d) whether any survey has been conducted, in view of the increasing number of patients in AIIMS, to ascertain the inconvenience caused to the normal patients in treatment due to pandemic?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(DR. BHARATI PRAVIN PAWAR)**

(a) to (b): At AIIMS, New Delhi, OPD registration are done as per maximum handling capacity of the concerned specialty/department. 50% of OPD appointments for new patients are provided online for upto 30 days in advance. 20% of OPD appointments are for cross referrals and remaining 30% of OPD appointments are provided for walk-in patients. In addition, faculty members can provide current appointment to walk-in patients over and above maximum handling capacity. All follow-up patients are registered/seen by respective OPD's without any limit.

(c) to (d): AIIMS, New Delhi is providing comprehensive, high quality tertiary care services. To reduce the patient load on AIIMS, New Delhi, setting up of 22 new AIIMS and 75 projects of upgradation of existing Government medical colleges/institutions by way of setting up of superspeciality blocks/trauma centres have been approved under Pradhan Mantri Swasthya Suraksha Yojana (PMSSY) and are at various stages of offering inpatient and outpatient services to the needy. As part of AIIMS, New Delhi, Surgical Block, National Cancer Institute at Jhajjar, Mother & Child Block, New paid Ward, Burn & Plastic Surgery Block, Geriatrics Block and OPD Block at Masjid Moth have been set up.
