### GOVERNMENT OF INDIA MINISTRY OF HEALTH AND FAMILY WELFARE DEPARTMENT OF HEALTH AND FAMILY WELFARE

## RAJYA SABHA UNSTARRED QUESTION NO. 2318 TO BE ANSWERED ON 21<sup>ST</sup> MARCH, 2023

#### PENDENCY OF CGHS CARDS

#### 2318. SHRI B. LINGAIAH YADAV:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) The total number of pending applications for renewal of CGHS Cards, month-wise along with the reasons for the pendency;
- (b) The timeline in the contract regarding printing of cards and supplying them to the card-holders; and
- (c) The details of timeline by which the pendency will be cleared?

# ANSWER THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (DR. BHARATI PRAVIN PAWAR)

(a) to (c) The applications for renewal of CGHS cards are uploaded by the office of Additional Director, CGHS of the city concerned, after receiving. On verification of data, a confirmation message through SMS is sent to the beneficiary, who has the option to download the e-card of individual beneficiary and index card bearing the details of all family members, to avail all CGHS facilities. The details of number of applications are Kanpur (14), Lucknow (8), Agra (7), Patna (29) and Mumbai (20).

The timeline for printing of CGHS plastic cards and supplying them to card-holders is 15 days from the date of verification of data base in the CGHS portal. The printed physical card is delivered at the CGHS Wellness Centre concerned and a message of confirmation is sent to beneficiary for collection.

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