

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 1292
(TO BE ANSWERED ON THE 13th March 2023)

BATTERY OPERATED BUGGIES AT IGI AIRPORT

1292. SHRI RAJMANI PATEL
 SHRI NARANBHAI J. RATHWA

Will the Minister of CIVIL AVIATION be pleased to state:-

(a) whether it is a fact that the distance between security and boarding gates at Terminal-3, Indira Gandhi International Airport of Delhi is far from each other making it tough for senior citizens to cover this distance;

(b) whether it is also a fact that battery-operated buggies at the airport are either inadequate or drivers are not available causing lot of inconvenience to old age females and senior citizens; and

(c) if so, the steps Government is contemplating to provide hassle-free buggies service to senior citizens and passengers carrying children?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(GEN. (DR) V. K. SINGH (RETD))

(a): Walking time to nearest boarding gate after security clearance is 7 minutes and to the farthest gate is 15 minutes at IGI Airport terminal 3.

(b) & (c): To minimise passenger inconvenience in reaching the farthest gate, adequate number of buggies are provided to the passengers with reduced mobility, senior citizens, expectant women and ladies with infants. Additionally, there are travelators in the Terminal for ease of movement of passengers. The airlines also provide wheelchair, on request basis, to the needy passengers. Airport operator has information desks and signages at the Pier junction to facilitate availing of buggy service.
