

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA
STARRED QUESTION NO. 262
TO BE ANSWERED ON 24TH MARCH, 2023**

CURBING PESKY CALLS AND MESSAGES

262 Shri Rajmani Patel:

Will the Minister of Communications be pleased to state:

- (a) whether it is a fact that Telecom Regulatory Authority of India (TRAI) has directed the telecom operators to curb the menace of pesky calls and messages, completely ;
- (b) if so, the details thereof and action taken by the telecom operators so far; and
- (c) whether Government would consider imposing a heavy penalty on telecom operators and business houses who send such pesky calls and messages and if not, the reasons therefor?

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS &
ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)**

- (a) to (c) A statement is laid on the Table of the House.

STATEMENT TO BE LAID ON THE TABLE OF RAJYA SABHA IN RESPECT OF PARTS (a) to (c) OF RAJYA SABHA STARRED QUESTION NO. 262/7TH FOR 24TH MARCH, 2023 REGARDING “CURBING PESKY CALLS AND MESSAGES”.

(a) & (b) Yes Sir. Telecom Regulatory Authority of India (TRAI) has issued Telecom Commercial Communication Customer Preference Regulation-2018 (TCCCPR-2018) to curb the Unsolicited Commercial Communication (UCC).The Access Service Providers have disconnected 15,382 and 32,032 connections during the calendar year-2021 and 2022 respectively for violating TCCCPR-2018.

(c) As per the provisions ofTCCCPR-2018, till date, TRAI has imposed Financial Disincentives (FDs) of Rs. 34,99,98,000/- on the Access Service Providers for failing to curb unsolicited commercial communications in their networks from Registered Telemarketers.
