# GOVERNMENT OF INDIA MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION DEPARTMENT OF FOOD AND PUBLIC DISTRIBUTION

## RAJYA SABHA UNSTARRED QUESTION NO.1996 TO BE ANSWERED ON 23<sup>RD</sup> DECEMBER 2022

### INTRODUCTION OF ONLINE SYSTEMS IN FCIS AND CWC DEPOTS

### 1996 SHRI S. SELVAGANABATHY:

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

- (a) the number of Food Corporation of India (FCI) and the Central Warehousing Corporation (CWC) depots/godowns working in the country at present;
- (b) whether Government has introduced the Online System Programme in FCI and CWC depots;
- (c) if so, the details thereof along with the aims and objectives of the programme;
- (d) the present status of implementation of the programme and the time by which it is likely to be completed; and
- (e) the other steps taken/being taken by Government to check leakage of foodgrains from FCI and CWC godowns?

# A N S W E R MINISTER OF STATE FOR MINISTRY OF RURAL DEVELOPMENT AND CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION (SADHVI NIRANJAN JYOTI)

(a): As on 01.12.2022, 566 numbers of warehouses are owned by Food Corporation of India (FCI).

Further, Central Warehousing Corporation (CWC) is operating 458 warehouses as on 01.12.2022

(b): Yes, Sir. The Depot Online System has been introduced in FCI.

In case of CWC, Depot Online System (DOS) is being used at 191 warehouses of the Corporation where FCI stock is stored. However, for other warehouses, the Corporation has its own e-tool, Warehouse Management System (WMS) in place which allows the warehouse officials to perform the warehousing operations online such as issue, receipt, chemical treatment, etc., along with accounting and other related operations. Since DOS does not support accounting operations, and operations for any other commodity apart from rice and wheat, thus, at the 191 warehouses as well, WMS is being used for remaining operations not covered in DOS.

(c): The aim of the programme was to transform the food supply chain management through innovative use of Technology for ensuring transparency, reliability and efficiency of procurement, storage and distribution operations.

Objectives of DOS are as under:

- 1. Align with 'Digital India' vision
- 2. End to end visibility of food distribution supply chain operation
- 3. Seamless connection between depots and district/regional offices of FCI
- 4. Capture data at source through Handheld and reduce redundancy
- 5. Integrate with weighbridge to read data automatically
- 6. Standardize and improve current processes to increase efficiency
- 7. Free up manpower from laborious data collation and report preparation
- 8. Leverage IT as decision support systems to handle dynamic nature of business.
- 9. KPI driven dashboard for the top management.

Further, WMS which is being used by CWC, is a cloud-based application automating various warehousing operations with an aim to digitize warehousing operations in entirety and achieving Zero Paper Usage (ZPU) across all warehouses PAN India. WMS has also been integrated with Tally, Electronic Lorry Weighbridges, payment gateway etc. for automating as many manual entries and operations as possible.

(d): Depot Online System (DOS) has already been implemented by FCI in all 566 (owned) depots.

Further, WMS is being used by CWC at 400+ warehouses of the Corporation.

(e): Details of steps taken/being taken by FCI to check leakage of foodgrains from FCI Godowns/warehouse are Annexed.

In case of CWC, during storage, no leakage of foodgrains has been reported.

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ANNEXURE REFERRED TO IN REPLY TO PART (e) OF THE UNSTARRED QUESTION NO.1996 FOR ANSWER ON 23.12.2022 IN THE RAJYA SABHA REG. INTRODUCTION OF ONLINE SYSTEMS IN FCIS AND CWC DEPOTS

#### Measures taken by FCI to control leakage of foodgrains from FCI Godowns/Warehouses

Operational losses such as storage & transit losses are occurred during storage, transportation of food grains. These operational losses are inevitable due to driage in moisture, longer storage and multiple handling of Stock during procurement, Storage & Movement.

### Measures taken by FCI to control Storage losses are as under:

- Storage losses are reviewed in Monthly Performance Review Meeting.
- Review of Storage Losses at HQ/Zone/Region/District levels.
- Implementation of New ICAR norms for storage gain/ loss in covered storage.
- · Intensification of depot inspections showing higher storage losses
- Increasing Covered storage capacity to reduce CAP storage
- Periodical prophylactic and curative treatment of stocks,
- Deployment of adequate Security, CCTV etc.
- Physical measures like installation of barbed wire fencing of the boundary walls, provision of street lights for illumination of godowns and proper locking of the sheds are being reviewed regularly to secure the godowns.
- Strict Disciplinary action against delinquents for unjustified losses
- Recovery against unjustified losses from agencies like CWC/SWC and State Agencies.

### Measures taken by FCI to control Transit losses are as under:

- Transit losses are reviewed in Monthly Performance Review Meeting.
- Review of Transit Losses at HQ/Zone/Region/District levels.
- Spreading of Polythene Sheet on the floor of railway wagons to retrieve the spilled-over grains,
- Joint Verification of high Transit Loss cases to fix responsibility. The lower limit of TL for JV's has been reduced from 1% to 0.75% and further 0.50% w.e.f 01.10.2022.
- An experiment is being conducted in all Regions for 3 months w.e.f 01.10.2022 by making use of high security seal to avoid tempering enroute pilferage.
- Made-up bags accords at railhead are being accounted..,
- Disciplinary action against delinquents for abnormal/unjustified transit losses
- Deployment of Independent Consignment Certification Squad (ICCS) at the time of loading /unloading.

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