

GOVERNMENT OF INDIA
MINISTRY OF TOURISM

RAJYA SABHA
UNSTARRED QUESTION NO.1900
ANSWERED ON 22.12.2022

ENHANCING THE CAPACITY OF TOURIST GUIDES

1900. SHRI DHANANJAY BHIMRAO MAHADIK:

Will the Minister of **TOURISM** be pleased to state:

- (a) whether Government has failed to enhance the capacity of tourist guides in the country and if so, the details thereof and the reasons therefor;
- (b) whether there is a severe shortage of approved tourist guides in the country and if so, the steps taken to remove the shortage;
- (c) whether Government propose to introduce special course in colleges/institutes specializing in hospitality and tourism for enhanced capacity building of these tourist guides and if so, the details thereof; and
- (d) the details of institutes that carry out human resource development in the country, State-wise and specialization-wise?

ANSWER

THE MINISTER OF TOURISM

(SHRI G. KISHAN REDDY)

(a) to (c): With the objective of creating a pool of well trained and professional Tourist Facilitators/Guides across the country, the Ministry of Tourism has launched Pan-India Incredible India Tourist Facilitator (IITF) Certification Program w.e.f. 01.01.2020. It is a digital initiative that has created an Online learning platform, wherein, candidates can pursue these online courses from anywhere and at any time and at their own pace. The system provides basic, advanced IITG (heritage and adventure), spoken language and refresher courses for candidates. So far, Incredible India Tourist Facilitator Basic Course online exam has been conducted for three times, wherein, a total 3795 candidates have completed the IITF Basic exam. IITG (Heritage) course has been launched by IITTM on 03.08.2022 on IITF portal and is open for registration.

The existing Regional Level Guides (RLGs) have been renamed as Incredible India Tourist Guide (IITG) and they have been integrated with this new system of IITF/IITG. The nomenclature of existing Regional Level Guide (RLG) will be changed to Incredible India Tourist Guide (IITG) on completion of the Refresher Course being conducted by the Indian Institute of Tourism & Travel Management (IITTM), and their area of operation has been widened from a specified region to Pan India.

The Indian Institute of Tourism and Travel Management (IITTM), which is an autonomous institute of the Ministry of Tourism, is the implementing agency for the IITFC and IITG programme.

(d): Ministry of Tourism through various institutes including institutes of States/UTs, run courses for human resource development in the country. State-wise and specialization-wise list of such institutes is annexed at Annexure.

ANNEXURE

STATEMENT IN REPLY TO PART (d) OF RAJYA SABHA UNSTARRED QUESTION NO.1900 ANSWERED ON 22.12.2022 REGARDING ENHANCING THE CAPACITY OF TOURIST GUIDES.

LIST OF CENTRAL INSTITUTES OF HOTEL MANAGEMENT (CIHM)

SL. NO.	Name of the Institute	STATE/UT Administration
1.	CIHM, Guwahati	Assam
2.	CIHM, Hajipur	Bihar
3.	Dr. Ambedkar IHM (CIHM), Chandigarh	Chandigarh
4.	CIHM, Pusa	Delhi
5.	CIHM, Goa	Goa
6.	CIHM, Gandhinagar	Gujarat
7.	CIHM, Kufri Shimla	Himachal Pradesh
8.	CIHM, Srinagar	UT of Jammu & Kashmir
9.	CIHM, Bengaluru	Karnataka
10.	CIHM, Thiruvananthapuram	Kerala
11.	CIHM, Gwalior	Madhya Pradesh
12.	CIHM, Bhopal	
13.	CIHM, Mumbai	
14.	CIHM, Shillong	Meghalaya
15.	CIHM, Bhubaneswar	Odisha
16.	CIHM, Gurdaspur	Punjab
17.	CIHM, Jaipur	Rajasthan
18.	CIHM, Chennai	Tamilnadu
19.	CIHM, Hyderabad	Telangana
20.	CIHM, Lucknow	Uttar Pradesh
21.	CIHM, Kolkata	West Bengal

LIST OF STATE INSTITUTES OF HOTEL MANAGEMENT (SIHM)

Sl. NO.	Name of the Institute	STATE/UT Administration
1.	SIHM, Dehradun	Uttarakhand
2.	SIHM, Gangtok	Sikkim
3.	SIHM, Jodhpur	Rajasthan
4.	SIHM, Udaipur	
5.	SIHM, Kozhikode	Kerala
6.	DIHM, Lajpat Nagar	Delhi
7.	Chandigarh IHM, Chandigarh	Chandigarh
8.	SIHM, Kurukshetra	Haryana
9.	SIHM, Faridabad	
10.	SIHM, Yamunanagar	
11.	SIHM, Panipat	
12.	SIHM, Rohtak	
13.	SIHM, Tiruchirappalli	Tamil Nadu

14.	SIHM, Bhatinda	Punjab
15.	SIHM, Silvassa	Dadra & Nagar Haveli
16.	SIHM, Hamirpur	Himachal Pradesh
17.	SIHM, Dharamshala	
18.	Pondicherry IHM, Puducherry	Puducherry
19.	Dr. YSR NITHM, Hyderabad	Telangana
20.	Telangana SIHM, Medak	
21.	SIHM Indore	Madhya Pradesh
22.	SIHM Jabalpur	
23.	SIHM, Tirupati	Andhra Pradesh
24.	SIHM, Bodhgaya	Bihar
25.	SIHM, Balangir	Odisha
26.	SIHM, Durgapur	West Bengal
27.	SIHM Ranchi	Jharkhand
28.	SIHM Raipur	Chhattisgarh

List of Food Craft Institutes (FCIs)

Sl. NO.	Name of the Institute	STATE/UT Administration
1.	FCI, Darjeeling	West Bengal
2.	FCI, Ajmer	Rajasthan
3.	FCI, Khajuraho	Madhya Pradesh
4.	FCI, Rewa	
5.	FCI, Aligarh	Uttar Pradesh
6.	FCI, Tura	Meghalaya
7.	FCI, Hoshiarpur	Punjab
8.	FCI, Nagaon	Assam
9.	FCI, Jammu	UT of Jammu and Kashmir
10.	FCI, Mysuru	Karnataka
11.	FCI, Pali	Rajasthan
12.	FCI, Leh	Ladakh

List of Institute National Council for Hotel Management & Catering Technology (NCHMCT)/ Indian Culinary Institute (ICI)/ Indian Institute of Tourism and Travel Management, (IITTM).

Sl. No.	Name of the Institute	Centres	STATE/UT Administration
1.	NCHMCT, Noida	-	Uttar Pradesh
2.	ICI	Tirupati (HQ)	Telangana
		Noida	Uttar Pradesh
3.	IITTM	Gwalior (HQ)	Madhya Pradesh
		Nellore	Andhra Pradesh
		Noida	Uttar Pradesh
		Bhubaneswar	Odisha
		Goa	Goa
		Shillong (Camp)	Meghalaya
		Guwahati (Camp)	Assam
