

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 1205
TO BE ANSWERED ON 16th DECEMBER, 2022**

SURRENDER OF BSNL LANDLINE CONNECTIONS

1205 SHRI ELAMARAM KAREEM:

Will the Minister of Communications be pleased to state:

- (a) number of landline connections in the country at present, the operator-wise details thereof;
- (b) whether customers are surrendering their BSNL landline connections in a big way, the year-wise data on the number of customers who have surrendered or stopped using the BSNL landline connections during the last five years; and
- (c) the reasons for migration of people from BSNL landline connection to other service providers and in what manner Government is planning to promote BSNL landline connections, broadband and FTTH in the near future?

**ANSWER
MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) The number of landline connection as on 30.09.2022 are given at **Annexure-IA**.
- (b) The year wise data of surrendered BSNL Landline connections (Copper wire) for the last five years is given at **Annexure-IB**. The data of addition of FTTH (Fiber to the home) connections is also included since the customers are switching from Copper wire based landline connections to FTTH broadband connections.
- (c) There is a tendency to shift from landline connections to FTTH broadband connections and mobile services because of high bandwidth and the convenience with regards to utility. Further landline service is more prone to interruption due to cable damage for various reasons along with long repair time.

The utilization of capacities of BSNL for Internet, broadband, landline and leased line requirements has been made mandatory for all Ministries/Departments of Government of India/CPSEs/Central Autonomous Bodies. The instructions have also been issued to all State Governments for utilization of capacities of BSNL.

Annexure-IA

Sl. No.	Name of Telecom Service Providers	No. of Landline Subscribers (as on 30.09.2022) (Nos.)
1	Bharat Sanchar Nigam Ltd.	71,00,143
2	Bharti Airtel	64,03,763
3	Mahanagar Telephone Nigam Ltd.	25,85,186
4	Quadrant Televentures Ltd	3,01,569
5	Reliance Jio Infocomm Ltd	76,51,121
6	Reliance Communication Ltd	1,57,880
7	Tata Teleservices Ltd	15,78,995
8	Vodafone Idea Ltd	6,90,785
	TOTAL	2,64,69,442

Annexure-IB

Year	Surrendered Landline Connections (Nos.)	Added FTTH Broadband Connections (Nos.)
2017-2018	22,83,022	1,67,000
2018-2019	18,10,046	3,01,000
2019-2020	28,61,150	4,89,000
2020-2021	25,32,974	12,20,000
2021-2022	22,85,984	20,94,000
