

GOVERNMENT OF INDIA
MINISTRY OF FOOD PROCESSING INDUSTRIES
RAJYA SABHA
UNSTARRED QUESTION No- 3466
ANSWERED ON- 01.04.2022

ONLINE PORTAL FOR MINISTRY'S SCHEMES

3466. SHRI K.R.N. RAJESHKUMAR:

Will the Minister of **FOOD PROCESSING INDUSTRIES** be pleased to state:

- (a) whether the Ministry has advised the State Governments and the private players to apply through online portal for the schemes, like cold chain infrastructure, etc., being implemented by the Ministry;
- (b) if so, since when the online portal was introduced;
- (c) whether the Central Government has received any complaints regarding nonfunctioning of online portal;
- (d) if so, the total number of complaints received during the last one year; and
- (e) the steps taken/proposed to be taken to address the issue?

ANSWER

THE MINISTER OF STATE FOR FOOD PROCESSING INDUSTRIES
(SHRI PRAHLAD SINGH PATEL)

(a) & (b): Yes, Sir. All the applicants, seeking financial assistance under component schemes of Pradhan Mantri Kisan Sampada Yojana (PMKSY) including scheme of cold chain infrastructure are required to submit their proposals online through SAMPADA portal. The different module of the portal has been made functional progressively since 17.05.2016 for various components schemes of PMKSY.

(c) to (e): Ministry has not received any complaint regarding major disruption in functioning of SAMPADA portal. However, some queries related to login credentials, password, uploading of documents, pushing back application to banker for editing, etc. are received from time to time. These queries are sorted out expeditiously through an online 24-hour support system (Helpdesk) under National Informatics Centre, Ministry of Food Processing Industries.
