

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO.2691
ANSWERED ON 25.03.2022

RAILWAY CONCESSIONS AND CHARGES

2691. DR. V. SIVADASAN:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Railways have reinstated the different concessions to the citizens which were stopped during COVID;
- (b) if not, the reasons therefor;
- (c) whether the availability of facilities in Rajadhani, Duronto and other AC trains have been reinstated;
- (d) if not, whether Government intends to reduce the charges of services which are not provided to the passengers; and
- (e) if not, the reasons therefor?

ANSWER

MINISTER OF RAILWAYS, COMMUNICATIONS AND ELECTRONICS &
INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) & (b): In view of Pandemic & Covid Protocol, with effect from 20.03.2020 Indian Railways has continued concession to only four categories of Divyangjan, eleven categories of Patients and Students. Due to challenges posed by Covid-19, total passenger revenue generated during 2020-21 is less in comparison to the year 2019-2020 Pre-Covid period. Cost of granting concessions weigh heavily on Railways, hence extending the scope of concessions to all categories of passengers is not desirable at present.

In spite of above challenges, Railways has continued to provide concessions to passengers namely four categories of Divyangjans, eleven categories of Patients, and Students.

(c): Catering facilities in trains including Rajdhani, Duronto and AC trains, as existed prior to Covid-19 pandemic, have been restored in a phased manner w.e.f. 19.11.2021.

Restriction in view of pandemic due to Covid-19 with regard to supply of linen and curtains inside the train has been withdrawn. Action has been started by Zonal Railways to start linen/curtain at the earliest.

(d) & (e): Do not arise.
