GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE

RAJYA SABHA
UNSTARRED QUESTION NO. 1539
TO BE ANSWERED ON 15th March 2022

LONG WAITING FOR ONLINE REGISTRATION AT AIIMS, DELHI

1539. CH. SUKHRAM SINGH YADAV:
SHRI RAM NATH THAKUR:
SMT. CHHAYA VERMA:
SHRI VISHAMBHAR PRASAD NISHAD:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

(a) whether OPD patients have to wait for long hours for online registration at All India Institute of Medical Sciences, Delhi, thus forcing patients to seek treatment in private hospitals;

(b) the number of patients taking online OPD time who are unable to reach AIIMS on time due to various reasons to consult a doctor;

(c) whether more number of poor patients were being successful in getting treatment through offline mode as compared to online mode of getting OPD Slips; and

(d) the number of patients getting treatment per day through offline and the number of patients being able to get treatment after online arrangement?

ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE
(DR. BHARATI PRAVIN PAWAR)

(a) OPD appointments are done as per maximum handling capacity of the concerned specialty/department. 50% of the OPD appointment slots for new patient's registration are open through online mode. Remaining 50% slots are available in offline mode.

(b) The number of drop-out patients for last two months i.e., January, 2022 and February, 2022, who booked the appointment through online mode but could not attend OPD were 28,926.

(c) & (d) The details of patient registration through online and offline mode for the months of January, 2022 and February, 2022 are as under:-

Appointments booked			
Month	Online	Offline	Total
January, 2022	23767	67298	91065
February, 2022	23394	71933	95327

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