

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT**

RAJYA SABHA

**STARRED QUESTION NO. 131
TO BE ANSWERED ON 09.12.2021**

REGISTRATION OF WORKERS ON e-SHRAM PORTAL

131. SHRI MD. NADIMUL HAQUE:

Will the Minister of Labour and Employment be pleased to state:

- (a) the percentage of gig, platform and other unorganised workers registered on the e-Shram portal;**
- (b) whether Government has announced any special schemes to encourage such workers to register themselves on the portal;**
- (c) if so, the details thereof;**
- (d) whether Government propose to allow driver-based apps to use driving license as a sufficient document to register on the portal;**
- (e) whether there is any grievance redressal mechanism, such as a toll-free number to ease the process of registration; and**
- (f) whether Government is setting up physical e-Shram registration centres, if so, the details thereof and if not, the reasons therefor?**

ANSWER

**MINISTER OF LABOUR AND EMPLOYMENT
(SHRI BHUPENDER YADAV)**

(a) to (f): A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (f) OF RAJYA SABHA STARRED QUESTION NO. 131 FOR 09.12.2021 RAISED BY SHRI MD. NADIMUL HAQUE REGARDING REGISTRATION OF WORKERS ON e-SHRAM PORTAL.

(a) to (f): Ministry of Labour & Employment has launched eSHRAM portal, a National Database of the Unorganised Workers on 26th August, 2021. It has been made available to the States/UTs for registration of unorganised workers on eSHRAM portal. As on 2nd December, 2021, 7,29,477 gig and platform workers are registered with eSHRAM portal. Registration on eSHRAM is based on Aadhaar. All eligible registered unorganised workers are entitled to get benefit of an accidental insurance cover of Rs. 2.0 Lakh for a year free of cost through Pradhan Mantri Suraksha Bima Yojana (PMSBY). In order to facilitate smooth registration on eSHRAM, Ministry of Labour & Employment has set up a dedicated toll free helpline number 14434 where workers can seek assistance on real-time basis and resolve their grievances, if any. Further, Ministry has also set up a Grievance Management System which is available at <https://gms.eshram.gov.in> for reporting their issues online.

Registration on eSHRAM portal is completely free. Workers can also self-register through visiting the portal. They can also register through assisted mode which is available over 4 lakh Common Service Centre (CSC) across the country. The States are also on-boarding their State Seva Kendras to extend outreach of the registration facilities in the States on eSHRAM Portal.
