

**GOVERNMENT OF INDIA
DEPARTMENT OF EMPOWERMENT OF PERSONS WITH DISABILITIES (DIVYANGJAN)
MINISTRY OF SOCIAL JUSTICE & EMPOWERMENT
RAJYA SABHA**

**UNSTARRED QUESTION NO.1912
TO BE ANSWERED ON 04.08.2021**

Accessible India Campaign

**1912. SHRI JOHN BRITTAS:
DR. V. SIVADASAN:
SHRI ELAMARAM KAREEM:**

Will the Minister of SOCIAL JUSTICE AND EMPOWERMENT be pleased to state:-

- (a) the status of the 'Accessible Indian Campaign';
- (b) the targets set for the campaign in 2015;
- (c) the progress in achieving the target set in 2015;
- (d) whether the targets have been revised since then, if so, the details thereof;
- (e) whether the targets set for the railways in the beginning years have been achieved;
- (f) if so, the progress thereof; and
- (g) if not, the reasons therefor?

**ANSWER
MINISTER OF STATE FOR SOCIAL JUSTICE AND EMPOWERMENT
(SUSHRI PRATIMA BHOUMIK)**

(a): Accessible India Campaign (AIC), launched on 03.12.2015 as a nation-wide flagship campaign for achieving universal accessibility, focuses on enhancing the accessibility of Built-Up Environment, Transportation System and Information and Communication Technology (ICT) ecosystem to make the life of Persons with Disabilities (PwDs) more convenient. The Status of the Campaign is as follows:

Till date, under the Built-Up Environment, Rs. 484.26 crore has been released to States/UTs to make 1182 identified public buildings accessible. Out of these, 494 State Government buildings have been reported to have been made accessible by 15 States. State-wise list of buildings funded, amount released and buildings completed is at Annexure- I. CPWD has made 1030 Central Government buildings accessible.

Under the Transportation System, Ministry of Railway has informed that for 709 A1, A & B category railway stations, seven Short Term Facilities (provision of ramp with railing for barrier free entry, earmarking at least two parking lots for vehicles used by PwDs, provision of non-slippery walkway from parking to Station building, provision of signages of appropriate visibility, provision of at least one drinking water tap, provision of at least one disable friendly toilet and 'May I help you' booth) and two Long Term Facilities (facilities for inter-platform transfer and engraving on edges of

platforms) have been provided at 603 railway stations. As informed by Ministry of Civil Aviation, 35 International Airports and 55 Domestic Airports have been made partially accessible. State-wise detail is at Annexure II. Further, as per the information received from the Ministry of Road Transport and Highways as of July 2021, out of 1,47,096 operational buses under 62 State Transport Undertakings (STUs), 44,153 (30.01%) buses are accessible and 8,443 (5.73%) buses are fully accessible. Status of buses held by State Road Transport Undertakings (SRTUs) under Accessible India Campaign is at Annexure III.

Under the Information and Communication Technology (ICT) ecosystem, Rs.23.52 crore has been released by the Department to make the identified websites of States/UTs accessible and 590 identified websites of States/UTs have already been made accessible. State-wise list of websites is at Annexure IV. In addition, websites of 95 Central Government Ministries/ Departments have been made accessible.

Accessibility in TV viewing is being developed in a phased manner and Ministry of Information and Broadcasting has informed that in the News Category, 19 news channels have telecast 2447 accessible news bulletins and in the General Entertainment Category (GEC), 17 channels have telecast 3686 accessible scheduled programs/movies.

Indian Sign Language Research and Training Centre (ISLRTC) has informed as on 30.07.2021, 104 students have been trained with Diploma in Indian Sign Language Interpretation (DISLI) Course in Indian Sign Language Research and Training Centre (ISLRTC), till Academic Year 2018-19. For the Academic Year 2019-21 and 2020-22, 16 and 45 students respectively, are pursuing this course in ISLRTC.

Upon completion of Diploma in Teaching Indian Sign Language (DTISL) Course, students can become teachers in deaf schools. 20 students are pursuing course in the Academic Session 2019-21 and 19 Students are pursuing course in Academic Session 2020-22.

1062 professionals (e.g. Staff of Delhi Metro Rail Corporation (DMRC), teachers, special educators, officials, public facing staff, etc.) have been trained till 30.07.2021 through Short Term Training Programs (STTP) on Basic Indian Sign Language and Basic Skills in Indian Sign Language.

As per the Interpreter Directory maintained by ISLRTC there are 326 Indian Sign Language Interpreters in India.

(b) and (c): Details of targets and achievements of AIC under the three components is at Annexure V.

(d): The target dates for making government buildings, transport system, government websites accessible were extended from time to time after review of progress by the Central Advisory Board.

In the last Central Advisory Board meeting held on 26.11.2020, timelines of the Campaign were reviewed and extended till 15th June, 2022.

(e) to (f): As per information received from Ministry of Railways, Indian Railways is committed to make its railway stations and trains accessible for Persons with Disabilities (Divyangjan) as part of the Sugamya Bharat Mission or Accessible India Campaign. Improvement/ augmentation of amenities including those for differently abled passengers (Divyangjan) at Railway stations is a continuous process.

In the year 2015, a target was set to make A1, A & B category railway stations fully accessible. Consequently, all 709 A-1, A & B category railway stations (erstwhile) have been

provided with all facilities to make railway stations accessible for Divyangjans such as ramps, reserved parking near entrance, accessible toilets, accessible drinking water facilities, accessible lifts, "May I Help You" booths, signages etc. In February, 2020 the harmonized guidelines for accessibility of Railways have been circulated for implementation over Indian railways. Indian Railways endeavor to provide comprehensive facilities and services to Divyangjan, which inter-alia include an easy use of information system, accessible infrastructure, various concessions to passengers travelling on Divyangjan concession Tickets, Human Assistance, Wheel Chairs, Signages, etc.

In order to facilitate easy movement of elderly, sick and for smooth access to platforms of major railway stations and for ease of movement, escalators are being provided at all railway stations, where the average foot-fall is more than 25,000 per day, subject to technical feasibility. Further, as part of Sugamya Bharat Abhiyan for differently abled passenger lifts at railway stations are being provided depending upon relative priority of various stations and the availability of resources and feasibility for provision of lifts. As on 30.06.2021, 873 escalators at 289 stations and 746 lifts at 311 stations over Indian Railways have been provided.

Indian Railways are also manufacturing Linke Hofmann Busch (LHB) type coaches for Divyang passengers and more than 440 such coaches are serving Divyang passengers. Around 960 such coaches are included in the coach Production Programme of 2021-22, 2022-23 and 2023-24. Further, for the assistance of the visually impaired travelers, Integrated Braille Signages, i.e. signages superimposed with Braille scripts are being provided in all the newly manufactured coaches. Also, retrofitment of the same is existing coaches is also continuing in a phased manner

Around 3300 Divyang friendly coaches are available in the fleet of Indian Railways. These coaches have a suitably designed compartment and toilet adapted to the needs of Divyang/wheel chair borne passengers.

The facility of Wheel Chair for the use of Divyangjan, old aged people, etc. is available at stations. Zonal railways have also been instructed to provide one wheelchair per platform and in case of island platforms, one wheel chair per two platforms at all A-1 and A (erstwhile) category stations. 'Yatri Mitra Sewa' has also been introduced at major railway stations for enabling passengers to book wheel chairs services cum porter services free of cost through NGOs, Charitable trust, PSUs, etc. under CSR and responsibility of providing this facility has been entrusted with IRCTC. In case of lack of response from NGOs, Charitable trust, PSUs etc., this service may be arranged on payment basis through a service provider or on its own.

Passengers can book e-wheelchairs online through IRCTC portal www.irctc.co.in. The facility is presently, available at 22 stations. Provision of Battery Operated Vehicles (BOVs) at some important stations for Divyangjan, Senior Citizens etc. is being made 'free of cost' through Corporate Social Responsibility (CSR) and commercial publicity route as well as on chargeable basis.

(g): In view of (e) and (f), not applicable.

Annexure referred in reply to part (a) of Rajya Sabha Unstarred Question No.1912 to be answered on 04.08.2021 raised by SHRI JOHN BRITTAS, DR. V. SIVADASAN and SHRI ELAMARAM KAREEM regarding "Accessible India Campaign".

State-wise list of buildings funded, amount released and buildings completed are as under:

S. No.	State	No. of Buildings funded	Amount Released (Rs. in Lakhs)	No of buildings completed (As reported by States/UTs)
1	Andaman and Nicobar Islands	25	1080.91	20
2	Andhra Pradesh	38	1436.33	-
3	Arunachal Pradesh	6	789.28	-
4	Assam	24	697.84	-
5	Bihar	21	925.14	15
6	Chattisgarh	47	2768.58	20
7	Chandigarh	43	415.38	39
8	Delhi	18	1393.78	3
9	Goa	30	444.63	-
10	Gujarat	26	114.37	-
11	Haryana	64	1598.36	3
12	Himachal Pradesh	11	439.47	-
13	Jammu & Kashmir	32	1995.3	-
14	Jharkhand	14	1166.85	-
15	Karnataka	47	2708.65	-
16	Kerala	28	429.98	-
17	Lakshadweep	-	-	-
18	Madhya Pradesh	31	973.51	-
19	Maharashtra	142	2490.77	130
20	Manipur	-	-	-
21	Meghalaya	23	2046.71	17
22	Mizoram	33	715.72	20
23	Nagaland	29	828.20	-
24	Odisha	40	1975.47	26
25	Puducherry	28	273.16	-
26	Punjab	20	1981.76	-
27	Rajasthan	88	3813	78
28	Sikkim	35	578.14	-
29	Tamil Nadu	30	3960.24	15
30	Telangana	16	919.24	-
31	Tripura	14	2625.05	-
32	Uttarakhand	16	538.5	4
33	Uttar Pradesh	137	4907.01	87
34	West Bengal	26	1394.73	17
Total		1182	48426.06	494

Annexure-II

Annexure referred in reply to part (a) of Rajya Sabha Unstarred Question No.1912 to be answered on 04.08.2021 raised by SHRI JOHN BRITTAS, DR. V. SIVADASAN and SHRI ELAMARAM KAREEM regarding "Accessible India Campaign".

State-wise details of Airports are as under:

S. No.	State/UTs	International Airports (35 Cities)	Domestic Airports (55 Cities)
1	Andhra Pradesh	Tirupati, Vijaywada, Visakhapatnam	Kadapa, Rajamundry
2	Assam	Guwahati	Dibrugarh, Jorhat, Lilabari, Silchar, Tezpur
3	Bihar	Gaya, Patna	-
4	Chhattisgarh	-	Raipur
5	Delhi	Delhi	-
6	Goa	Goa	-
7	Gujarat	Ahmedabad	Bhavnagar, Bhuj, Jamnagar, Porbandar, Rajkot, Surat, Vadodara, Kandla
8	Himachal Pradesh	-	Kangra, Kullu, Shimla
9	Jharkhand	-	Ranchi
10	Karnataka	Mangalore, Bengaluru, Kannur	Belgaum, Hubli, Mysore
11	Kerala	Cochin, Calicut, Thiruvananthapuram	-
12	Madhya Pradesh		Bhopal, Gwalior, Indore, Jabalpur, Khajuraho
13	Maharashtra	Aurangabad, Mumbai, Nagpur, Pune	Kolhapur
14	Manipur	Imphal	-
15	Meghalaya	-	Shillong
16	Nagaland	-	Dimapur
17	Odisha	Bhubaneswar	Jharsuguda
18	Punjab	Amritsar	Bhatinda, Pathankot, Adampur, Ludhiana
19	Rajasthan	Jaipur	Bikaner, Jaisalmer, Jodhpur, Kishanganh, Udaipur
20	Tamil Nadu	Chennai, Coimbatore, Madurai, Tiruchirapalli	Salem, Tuticorin
21	Telangana	Hyderabad	-
22	Tripura	-	Agartala
23	Uttar Pradesh	Lucknow, Varanasi	Agra, Allahabad, Gorakhpur, Kanpur,
24	Uttarakhand		Dehradun, Pantnagar
25	West Bengal	Bagdogra, Kolkata	
26	Union Territory	Chandigarh, Port Blair, Srinagar	Agatti, Diu, Jammu, Leh, Puducherry

Annexure-III

Annexure referred in reply to part (a) of Rajya Sabha Unstarred Question No.1912 to be answered on 04.08.2021 raised by SHRI JOHN BRITTAS, DR. V. SIVADASAN and SHRI ELAMARAM KAREEM regarding "Accessible India Campaign".

Status of buses held by State Road Transport Undertakings (SRTUs) under Accessible India Campaign is as under:

SL. NO.	NAME OF THE STU	FLEET HELD (Vehicles in Operation)	Intercity				Urban			
			Inter city operational fleet	Fully Accessible with wheel chair	Accessible	Not Accessible	Urban Operational Fleet	Fully Accessible with wheel chair	Accessible	Not Accessible
1	GSRTC	8281	5798	0	95	5703	2483	0	1655	828
2	APSRTC	11696	10543	0	0	10543	1153	0	64	1089
3	BMTC	6664	0	0	0		6664	1126	5538	0
4	NEKRTC	4714	4195	0	0	4195	519	265	0	254
5	NWKRTC	5080	4372		720	3652	708	102	0	606
6	SETC	1164	1164	0	815	349	0	0	0	0
7	DTC	3762	0	0	0	0	3762	3762	0	0
8	Jaipur City TSL	293	85	0	85	0	208	0	208	0
9	DIMTS	2847	0	0	0	0	2847	1168	0	1679
10	RSRTC	4878	4878	0	0	4878	0	0	0	0
11	TN-KUMB	3471	2186	0	2186	0	1285	0	1285	0
12	TN-TNV	1762	1064	0	354	710	698	0	52	646
13	NMMT	397	0	0	0	0	397	157	240	0
14	OSRTC	436	436	0	0	436	0	0	0	0
15	TN-MDU	2166	1554	0	379	1175	612	0	40	572
16	MTC-Ch	3476	0	0	0	0	3476	13	1660	1803
17	Kadamba TCL	540	494	0	0	494	46	2	44	0

SL. NO.	NAME OF THE STU	FLEET HELD (Vehicles in Operation)	Intercity				Urban			
			Inter city operational fleet	Fully Accessible with wheel chair	Accessible	Not Accessible	Urban Operational Fleet	Fully Accessible with wheel chair	Accessible	Not Accessible
18	TN-VPM	3373	2289	0	1140	1149	1084	0	0	1084
19	TN-CBE	2850	1568	0	880	688	1282	0	178	1104
20	ST HARYANA	3630	3630	0	0	3630	0	0	0	0
21	NB STC	965	937	0	0	937	28	0	28	0
22	TN-SALEM	2131	1294	0	860	434	837	0	0	837
23	Arunachal Pradesh State Transport Deptt.	255	255	0	0	255	0	0	0	0
24	Bihar State Road Transport Corporation	414	414	0	105	309	0	0	0	0
25	Himachal Road Transport Corporation	3000	3000	0	85	2915	0	0	0	0
26	J & K State Road Transport Corporation	570	512	0	0	512	58	0	0	58
27	Meghalaya transport Corporation	62	62	0	0	62	0	0	0	0
28	Mizoram State Transport	40	40	0	0	40	0	0	0	0

SL. NO.	NAME OF THE STU	FLEET HELD (Vehicles in Operation)	Intercity				Urban			
			Inter city operational fleet	Fully Accessible with wheel chair	Accessible	Not Accessible	Urban Operational Fleet	Fully Accessible with wheel chair	Accessible	Not Accessible
29	Nagaland State Transport	232	204	0	5	199	28	0	0	28
30	Pepsu Road Transport Corporation	1045	1045	0	20	1025	0	0	0	0
31	State Transport Punjab	646	646	0	0	646	0	0	0	0
32	Punjab State Bus Stand Management Co.	1116	1116	0	0	1116	0	0	0	0
33	Sikkim Nationalized Transport	97	97	0	0	97	0	0	0	0
34	Telangana State Road Tpt. Corpn	9691	6790	0	0	6790	2901	0	122	2779
35	Tripura Road Transport Corporation	63	63	0	0	63	0	0	0	0
36	U.P. State Road Transport Corporaioon	9219	9219	0	5692	3527	0	0	0	0
37	Uttarakhand Transport Corporation	1225	1225	0	0	1225	0	0	0	0
38	South Bengal State Transport	661	661	0	0	661	0	0	0	0

SL. NO.	NAME OF THE STU	FLEET HELD (Vehicles in Operation)	Intercity				Urban			
			Inter city operational fleet	Fully Accessible with wheel chair	Accessible	Not Accessible	Urban Operational Fleet	Fully Accessible with wheel chair	Accessible	Not Accessible
	Corporation									
39	West Bengal Surface TCL	92	92	0	92	0	0	0	0	0
40	Andaman & Nicobar Administration	257	170	0	170	0	87	0	87	0
41	Ahmedabad Municipal Transport Service	741	0	0	0	0	741	0	650	91
42	BEST Undertaking	3338	0	0	0	0	3338	0	25	3313
43	Pune MahanagarParivahanMaha mandal Ltd.	2652	0	0	0	0	2652	0	2652	0
44	KohlapurMunicipal Transport	135	0	0	0	0	135	0	75	60
45	KalyanDombivli Municipal Tpt. Undertaking	218	0	0	0	0	218	0	40	178
46	Sholapur MTU	44	0	0	0	0	44	0	35	9
47	Thane MTU	353	0	0	0	0	353	0	170	183

SL. NO.	NAME OF THE STU	FLEET HELD (Vehicle s in Operati on)	Intercity				Urban			
			Inter city operati onal fleet	Fully Accessib le with wheel chair	Acces sible	Not Acces sible	Urba n Oper ation al Fleet	Fully Accessib le with wheel chair	Accessib le	Not Acces sible
48	Bhubneshwar -PuriTpt. Services Ltd. (CURT)	200	0	0	0	0	200	0	100	100
49	Lucknow City Services Ltd.	260	0	0	0	0	260	260	0	0
50	Meerut City Tpt. Services Ltd.	120	0	0	0	0	120	120	0	0
51	Allahabad City Tpt. Services Ltd.	127	0	0	0	0	127	127	0	0
52	Varanasi City Tpt. Seviles Ltd.	130	0	0	0	0	130	130	0	0
53	Agra- Mathura Tpt. Services Ltd.	230	0	0	0	0	230	230	0	0
54	Kanpur City Tpt. Seviles Ltd.	270	0	0	0	0	270	270	0	0
55	Calcutta State Transport Corporation	718	0	0	0	0	718	0	632	86
56	Chandigarh Transport Undertaking	587	229	0	0	229	358	298	0	60

SL. NO.	NAME OF THE STU	FLEET HELD (Vehicles in Operation)	Intercity				Urban			
			Inter city operational fleet	Fully Accessible with wheel chair	Accessible	Not Accessible	Urban Operational Fleet	Fully Accessible with wheel chair	Accessible	Not Accessible
57	Puducherry Road Transport Corporation	110	0	0	0	0	110	10	0	100
58	Kerala State Road Transport Corporation	5489	5092	0	5054	38	397	0	397	0
59	Kerala Urban Road Tpt. Corpn. [A subsidiary of Kerala SRTC]	719	399	110	289	0	320	80	240	0
60	KAR SRTC	8820	6944	0	0	6944	1876	113	0	1763
61	MSRTC	17900	17564	0	8000	9564	336	0	336	0
62	Assam STC	674	207	100	107	0	467	0	467	0
Total		147096	102533	210	27133	75190	44563	8233	17020	19310

Summary

Sl.No.	Nos. of Buses held by STUS	Total Nos. of buses	Nos. of accessible/Fully accessible buses	Total	%age of accessibility
1	Intercity Operations	102533	27133*+210**	27343	27%
2	Urban Operations	44563	17020*+8233**	25253	57%
3	Total	147096	52596	52596	35.76%

Note : *Accessible without wheelchair accessibility, **Fully accessible having wheel chair accessibility

Annexure referred in reply to part (a) of Rajya Sabha Unstarred Question No.1912 to be answered on 04.08.2021 raised by SHRI JOHN BRITTAS, DR. V. SIVADASAN and SHRI ELAMARAM KAREEM regarding "Accessible India Campaign".

State wise list of websites made accessible/live are as under:

S.No.	States/UTs	Websites Made Accessible	Websites Hosted/Made Live
1.	Andaman & Nicobar Islands	0	0
2.	Andhra Pradesh	15	6
3.	Chandigarh	28	24
4.	Chhattisgarh	85	59
5.	Dadra & Nagar Haveli	11	6
6.	Daman & Diu	9	4
7.	Delhi	49	26
8.	Goa	17	15
9.	Gujarat	18	17
10.	Haryana	60	54
11.	Himachal Pradesh	23	18
12.	Jammu & Kashmir	18	12
13.	Jharkhand	37	36
14.	Karnataka	4	0
15.	Madhya Pradesh	39	36
16.	Maharashtra	23	21
17.	Meghalaya	34	33
18.	Odisha	1	0
19.	Puducherry	55	30
20.	Punjab	42	32
21.	Rajasthan	2	0
22.	Tamil Nadu	3	2
23.	Uttar Pradesh	17	15
	Total	590	446

Annexure referred in reply to part (b) and (c) of Rajya Sabha Unstarred Question No.1912 to be answered on 04.08.2021 raised by SHRI JOHN BRITTAS, DR. V. SIVADASAN and SHRI ELAMARAM KAREEM regarding "Accessible India Campaign".

The targets and achievements of Accessible India Campaign across three components are as under:-

I) Built-Up Environment –

Target 1.1: Conducting accessibility audit of 25-50 most important government buildings and converting them into fully accessible in 50 cities.

Achievements- Access Audit of 1671 buildings has been done and funds released for 1182 buildings. A total of 1524 Central and State/T Government buildings have been provided with features of accessibility. These include 494 buildings of State/UT Governments and 1030 Central Government buildings retrofitted by CPWD.

Target 1.2: Converting 50% of all the government buildings of National Capital and all the State capitals into fully accessible buildings.

Target 1.3: Conducting audit of 50% of government buildings and converting them into fully accessible buildings in 10 most important cities / towns of all the States (other than those, which are already covered in Target 1.1 and 1.2 above)

Achievements- Few States/UTs have informed that work has been initiated.

II) Transportation Sector –

a) Airports-

Target 2.1: Conducting accessibility audit of all the international airports and converting them into fully accessible international airports.

Target 2.2: Conducting accessibility audit of all the domestic airports and converting them into fully accessible airports.

Achievements- 35 International Airports and 55 Domestic Airports have been provided with features of accessibility (ramps toilet & lifts). Ambulifts are available at 12 airports.

b) Railways-

Target 3.1: Ensuring that A1, A & B categories of railway stations in the country are converted into fully accessible railway stations.

Target 3.2: Ensuring that 50% of railway stations in the country are converted into fully accessible railway stations.

Achievements- All 709 A1, A & B category railway stations have been provided with seven Short Term Facilities (Ramps, Toilets, Lifts, Helpdesks, Parking, Non-Slippery Walkways,

Drinking Water Facilities). 603 railway stations have been provided with 2 Long Term Facilities (Inter Platform Transfers and Edge Marking on the Platforms).

c) Public Transportation-

Target 4.1: Ensuring that 10% of Government owned public transport carriers in the country are converted into fully accessible carriers.

Achievements- 44,153 (30.01%) buses have been made partially accessible and 8,443 (5.73%) made fully accessible.

III) ICT Ecosystem (Websites) –

a) Websites and Public Documents-

Target 5.1: Conducting accessibility audit of 50% of all government (both Central & State Governments) websites and converting them into fully accessible websites.

Target 5.2: Ensuring that at least 50% of all public documents issued by the Central Government and the State Governments meet accessibility standards.

Achievements- Out of 803 identified government websites, 588 identified websites of States/UTs have already been made accessible and 443 made live. 95 websites of Central Government have also been made accessible.

b) Sign Language Interpreters-

Target 6.1: Training and developing 200 additional sign language interpreters.

Achievements- More than 1250 Sign Language Interpreters have been trained by Indian Sign Language Research and Training Center through long term, short term and professional courses.

c) TV Viewing –

Target 7.1: Developing and adoption of national standards on captioning and sign-language interpretation in consultation with National media authorities.

Target 7.2: Ensuring that 25% of all public television programmes aired by government channels meet these standards.

Achievements- Ministry of Information & Broadcasting has published the Accessibility Standards for Accessible TV Viewing for Persons with Hearing impairment. However, similar standards also need to be formulated for other types of disabilities, including visual impairment.

Accessibility in TV viewing is being developed in a phased manner. Ministry of Information and Broadcasting has informed that in the News Category, 19 news channels have telecast 2447 accessible news bulletins and in the General Entertainment Category (GEC), 17 channels have telecast 3686 accessible scheduled programs/movies.
