

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 1851
TO BE ANSWERED ON: 28.12.2018

E-GOVERNANCE INITIATIVES

1851. DR. VINAY P. SAHASRABUDDHE:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the different e-Governance initiatives launched by Government in the last four years; and
- (b) the impact of these initiatives in the context of ease of life in general?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI S.S. AHLUWALIA)

(a): The Ministry of Electronics and Information Technology (MeitY), Government of India has initiated the 'Digital India' programme with the vision to transform India into a digitally empowered society and knowledge economy. The "Governance & Services on Demand" is one of three vision areas of Digital India. In line with this vision area, several e-Governance schemes/projects are being implemented by Central Ministries/Departments and State/UT Governments to deliver various e-Services. Some of the key e-Governance initiatives launched by Government in the last four years are as follows:

- **Common Services Centres(CSC)** to provide government services at the doorstep of citizens while increasing transparency, efficiency and reliability
 - **MyGov** portal to enhance digital empowerment and enhance citizens' partnership in the governance ecosystem
 - **National Scholarships Portal** for all government scholarships on a single website.
 - **e-Hospital** to eliminate long queues in the hospital and easy maintenance of health records
 - **Jeevan Pramaan** to provide biometric enabled digital services for pensioners
 - **Digital Locker** for online storage and sharing of Government documents and certificates
 - **eSign** for hassle free online electronic signature with Aadhaar authentication
 - **Unified Mobile Application for New-Age Governance (UMANG)** to provide government services to the people through mobile phones and tablets
 - **Open Govt. Data Platform** aims to increase transparency in the functioning of Government and also open avenues for innovative usages of Government Data to give different perspective.
 - **GI Cloud (Meghraj)** to utilize and harness the benefits of Cloud Computing
 - **National Centre of Geo-Informatics(NCoG)** for sharing, collaboration, location based analytics and decision support system
 - **Bharat Interface for Money(BHIM) App** allows real time fund transfer for sending, collecting the money and to pay for various utility bills.
- (b): The impact of e-governance initiatives in the context of ease of life in general is as follows:
- **Fast, Convenient and Cost Effective Service Delivery:** With the advent of e-Service delivery, citizen can obtain information and services at lesser costs, in reduced time and with greater convenience.
 - **Transparency, Accountability and Reduced Corruption:** Dissemination of information through ICT increases transparency, ensures accountability and prevents corruption. An

increased use of ICT based services improves the awareness levels of citizens about their rights and powers.

- **Increased Participation by People:** With easy access to the government services, the faith of the citizens in the government increases and they come forward to share their views and feedback. Increased accessibility to information has empowered the citizens and has enhanced their participation by giving them the opportunity to share information and contribution in implementation of initiatives.
