

**GOVERNMENT OF INDIA  
MINISTRY OF HOME AFFAIRS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 1051**

**TO BE ANSWERED ON THE 19<sup>TH</sup> DECEMBER, 2018/ AGRAHAYANA 28, 1940  
(SAKA)**

**SURVEY ON FUNCTIONING OF DELHI POLICE**

**1051. SHRI SUSHIL KUMAR GUPTA:**

**Will the Minister of HOME AFFAIRS be pleased to state :**

**(a) whether Government has any plan to do a survey focussing on the public perception of the functioning of the Delhi Police, including the aspects of women safety, service level quality of policing, speed and response, etc.;**

**(b) if so, whether the details of this survey would be considered for sharing in public domain; and**

**(c) what steps are being taken to ensure that behaviour of Delhi Police Personnel towards public is responsive and courteous?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS  
(SHRI HANSRAJ GANGARAM AHIR)**

**(a) to (c): Delhi Police has initiated action to conduct a survey to assess the levels of public perception regarding police response, and its services, covering important aspects of policing. As reported by Delhi Police, they regularly conduct training programmes round the year for the police personnel which include induction course, refresher course, meditation, yoga, development of soft skills, stress management, ethics, discipline, behavior & moral science, handling of complaints, smart policing, workshop on 'Social Media' etc., so as to enhance their professional skills and keep them mentally and physically sound. Police personnel are also regularly briefed & sensitized to be polite while interacting with the general public and perform their duties in a professional manner.**

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