

**GOVERNMENT OF INDIA  
MINISTRY OF HOME AFFAIRS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 1048**

**TO BE ANSWERED ON THE 19<sup>TH</sup> DECEMBER, 2018/ AGRAHAYANA 28, 1940  
(SAKA)**

**LONG QUEUES FOR IMMIGRATION CLEARANCE**

**1048. SHRI SHWAIT MALIK:**

**Will the Minister of HOME AFFAIRS be pleased to state :**

**(a) whether Government is aware that there are unprecedented and long queues for immigration clearance at important airports in the country especially for departing passengers during peak hours; and**

**(b) what steps are being taken to ease this congestion during peak hours to avoid delays caused to the passengers?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS  
(SHRI KIREN RIJIJU)**

**(a) & (b): The computerized immigration system at major international airports has been further modernized. Following steps have been taken for faster Immigration clearance at the counters ;**

**(i) Passport Reading Machines are installed at all Immigration counters for capturing of passport data and its integration with passengers' data.**

**(ii) Subsequent to roll out of IVFRT modules, maximum data of international travelers is being captured electronically. The Arrival Cards and Departure cards for Indians and Departure cards for foreigners have now been dispensed with. Further the size of Arrival cards for foreigners has been reduced significantly.**

**(iii) Easy accessibility of data from the Unique Case Files (UCF) of foreigners ensures genuineness of visa and other travel details which has reduced the clearance time by the Counter-incharge.**

**(iv) Integration of data from other databases like Passport database (PRIDE) & Protector of Emigrants (POE) database of MEA with the Immigration Control System has also helped faster clearance.**

**(v) Advance Passenger Information System (APIS) enables advance Look Out Circular (LOC) checking of passengers' manifest before the actual arrival of the flight.**

**(vi) The Immigration officers are being provided with adequate induction training before their actual deployment at the counters followed by further orientation trainings from time to time. Further, the Immigration officers are also being imparted Training on behavioral/soft skills.**

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