

GOVERNMENT OF INDIA  
MINISTRY OF CIVIL AVIATION  
RAJYA SABHA  
UNSTARRED QUESTION NO : 2419  
(TO BE ANSWERED ON THE 8<sup>th</sup> August 2018)

**BUGS IN NEWARK-MUMBAI AIR INDIA FLIGHT**

2419. SHRI JOSE K. MANI

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether the national carrier Air India, struggling to court global bidders for divestment, has been found to have its passengers on Flight No. AI 144 Newark-Mumbai suffer from bug bites in its Business Class on 19 July, 2018;
- (b) whether Air India is examining a formal complaint lodged by the parents of an infant covered in bug bites and found bleeding during the 17-hour flight; and
- (c) whether the incident left business class passengers enraged with the onward journey of the flight's Mumbai-Delhi leg getting delayed by four hours?

**ANSWER**

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(Shri Jayant Sinha)

- (a): Bed bugs were reported by a passenger on Air India Flight No. 144(Newark-Mumbai) of 18th July 2018. On arrival of aircraft at Mumbai, bed bug treatment (intensive spraying of Chlorophosphide, Protex & Ektara ) was carried out on the airplane before further flight.
- (b): Air India has received a complaint from the passenger. The concerned passenger was refunded the ticket cost.
- (c): Mumbai-Delhi flight got delayed by 03:16 hrs. due to intensive spraying treatment for bed bug at Mumbai, prior to further flight.

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