

GOVERNMENT OF INDIA  
MINISTRY OF CIVIL AVIATION  
RAJYA SABHA  
UNSTARRED QUESTION NO : 351  
(TO BE ANSWERED ON THE 6<sup>th</sup> February 2018)

**Non-serving of meals in Air India express flights**

351. SHRI R. VAITHILINGAM

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether it is a fact that the Air India Express flights were not serving any meal;
- (b) whether it is also a fact that an Air India Express Flight from Delhi to Madurai has not been serving any meal;
- (c) if so, the reasons therefor; and
- (d) what is the policy regarding serving of meals to passengers travelling by Air India Express flights?

**ANSWER**

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(Shri Jayant Sinha)

- (a): No, Sir. Air India Express serves complimentary food onboard for passengers in all the international routes and on the domestic routes.
- (b) and (c): No, Sir. Air India Express serves a cake slice and tetra pack fruit juice on this sector. On one occasion, Flight IX-163 dated 09.10.2017 was unable to serve meal because the aircraft took off and immediately landed because of engineering snag but the passengers were served snacks on ground.
- (d): The policy of Air India Express as a low cost carrier in terms of serving of complimentary meal is as follows:
  - i. International sector - Snack box comprising of a veg samosa / veg puffs , fruit cake slice, veg sandwich and a small packet of wafers along with tea or coffee.
  - ii. Domestic sectors - A fruit cake slice and Tetra pack fruit juice.

In addition to the above, modestly priced food is available for sale at select International and Domestic sectors which can be bought online.

\*\*\*\*\*