

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 3267
TO BE ANSWERED ON 23RD MARCH, 2018**

LANDLINE TELEPHONE CONNECTIONS OF BSNL AND MTNL

3267. SHRI A. VIJAYAKUMAR:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of landline telephone connections of BSNL and MTNL in the country, State-wise;
- (b) the number of landline telephone connections which were disconnected during the last three years; and
- (c) the reasons for the disconnections?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

(a) State-wise details of number of landline telephone connections of Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) as on 31.01.2018, is at **Annexure.**

(b) & (c) The number of landline telephone connections disconnected/surrendered during the last three years are as detailed below:

Financial year	Disconnection/surrender of landline connections	
	BSNL	MTNL
2014-15	3097437	269388
2015-16	2852231	187732
2016-17	2401893	135416
2017-18 (upto 31.01.2018)	2201870	153707

Following are the possible reasons behind decline/disconnection in landline telephone connections:

- (i) Tendency of shifting to mobile services because of their convenience, utility and availability even while on the move.
- (ii) Frequent interruption in landline service due to cable damages by digging work of various agencies for road widening, water and drainage activities, laying of electrical cable etc.
- (iii) Delay in restoration of damaged cables, obtaining permission from local authorities etc. which affect timely restoration of landline services.

Contd....2/-

State/Circle-wise number of landline telephone connections of BSNL and MTNL

S. No.	State/Circle	Landline connections as on 31.01.2018
A	BSNL:	
1	Andaman & Nicobar	15848
2	Andhra Pradesh	1058998
3	Assam	136323
4	Bihar	135139
5	Chhattisgarh	127232
6	Gujarat	1041879
7	Haryana	240439
8	Himachal Pradesh	119934
9	Jammu & Kashmir	115041
10	Jharkhand	118711
11	Karnataka	1111834
12	Kerala	1872165
13	Madhya Pradesh	545656
14	Maharashtra	1270492
15	North East-I	55536
16	North East-II	57500
17	Odisha	261738
18	Punjab	476204
19	Rajasthan	508307
20	Tamil Nadu	970680
21	Uttrakhand	103527
22	Uttar Pradesh (East)	365435
23	Uttar Pradesh (West)	207012
24	West Bengal	261270
25	Kolkata	567354
26	Chennai	570492
	Total (BSNL)	1,23,14,746
B	MTNL:	
1	Delhi	1549194
2	Mumbai	1816050
	Total (MTNL)	33,65,244