

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 862
TO BE ANSWERED ON 22ND DECEMBER, 2017**

**LANDLINE AND MOBILE PHONE CONNECTIONS BY BSNL
AND PRIVATE COMPANIES**

862. SHRI C.P. NARAYANAN:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the coverage percentage of BSNL and major private companies with regard to landline and mobile phone connections;
- (b) whether all areas in different States are having sufficient network range for easy connectivity;
- (c) if not, which areas are lagging behind; and
- (d) whether Government will adopt effective measures to overcome complaints about BSNL service from the capital to far flung areas?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

- (a) All the District Headquarters, Tehsil Headquarters and Block Headquarters are covered with landline and mobile network. As on 31.10.2017 BSNL has 59% mobile area coverage in its license service area. The coverage in respect of major private companies is annexed as **Annexure**.
- (b)& (c) Yes Sir, almost all the inhabited areas are having sufficient coverage. However some tribal, rural, less populated hilly areas and naxal hit areas having inaccessible terrain are lagging behind.
- (d) Yes Sir. Government has in place an effective mechanism to overcome complaints through Public Grievance Portal; Social Media Cell (Twitter Seva), TRAI's Quality of Services (QoS) Audit and a task force to monitor QoS/ Call Drops.

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Coverage of major private companies in respect of Wireless Phones				
Circle	RELIANCE JIO	AIRTEL	IDEA #	VODAFONE
Andhra Pradesh	81	76.7	Overall 82 %	Overall coverage 2G - 84% 3G - 55% 4G - 35%
Assam	66	76.2		
Bihar	83	81.2		
Delhi	98	99.7		
Gujarat	81	74.2		
Haryana	99	98.1		
Himachal Pradesh	22	36.4		
J&K	0	9.1		
Karnataka	84	85		
Kerala	53	67.6		
Kolkata	99	100		
Madhya Pradesh	72	56.9		
Maharashtra	85	69.4		
Mumbai	99	97.1		
North East	15	18.8		
Orissa	63	62		
Punjab	99	99.2		
Rajasthan	85	83.2		
Tamil Nadu	87	85.3		
U.P.(E)	96	95.3		
U.P.(W)	68	64.7		
West Bengal	82	81.7		

= Percentage population wise
