

**GOVERNMENT OF INDIA  
MINISTRY OF COAL  
RAJYA SABHA  
UNSTARRED QUESTION NO.860  
TO BE ANSWERED ON 22.12.2017**

**Increase in dispatch of coal by CIL**

**860. SHRI N. GOKULAKRISHNAN:  
SHRI R. VAITHILINGAM:**

Will the Minister of COAL be pleased to state:

(a) whether the dispatch of coal by Coal India Limited (CIL) to its consumers in various sectors, including power, through road in April-October went up by 12 million tonnes;

(b) whether it is a fact that CIL had offered to supply the fuel to plants located at shorter distance by road from the available pit head stock; and

(c) whether it is also a fact that Government had launched Grahak Sadak Koyla Vitaran App in a bid to benefit customers of CIL lifting coal through road, if so, the details thereof ?

**ANSWER**

**MINISTER OF COAL IN THE MINISTRY OF COAL AND RAILWAYS  
( Shri Piyush Goyal )**

**(a) & (b) :** Yes, Sir. The quantity of coal which Coal India Limited (CIL) dispatched through road mode till October 2017 to its various consumers went up by more than 12 MT compared to the quantity supplied in the same period last fiscal.

**(c) :** Coal India Limited has launched the 'Grahak Sadak Koyla Vitaran App' on 01.11.2017 aimed at benefiting customers of the Company that are being supplied coal by road. Some of the benefits of the 'App' are:-

(i) helps achieve transparency in dispatch operations, as a tool to monitor, whether the dispatches are made on the fair principle of 'First in First Out' and keeps track of all the activities from issuance of Sale Order to physical delivery of coal by road.

(ii) easy accessibility of the information at the click of the button, apart from transparency in the system of loading programme and dispatch.

(iii) helps in logistics planning for lifting of coal in tune with the loading programmes.

(iv) helps in improved planning of procurement, production and stock management by the customers.

(v) provides date-wise, truck-wise quantity of coal delivered against the Sale Orders and information related to Scheme-wise, Colliery-wise, Grade-wise, customer-wise details of Sale Orders issued during a period.

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