GOVERNMENT OF INDIA MINISTRY OF HEALTH AND FAMILY WELFARE DEPARTMENT OF HEALTH AND FAMILY WELFARE

RAJYA SABHA UNSTARRED QUESTION NO. 1425 TO BE ANSWERED ON 14th MARCH, 2017

NON-WORKING OF INTERNET FACILITY IN CGHS WELLNESS CENTRES

1425. SHRIMATI CHHAYA VERMA: SHRI VISHAMBHAR PRASAD NISHAD: CH. SUKHRAM SINGH YADAV:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether it is a fact that CGHS beneficiaries always have to wait for hours or to return without taking treatment due to non-working of internet in CGHS wellness centres operational in Lutyen zone including North Avenue, South Avenue, and Telegraph lane and in Dwarka area of Delhi;
- (b) number of time work of these centres got hampered due to non-availability of internet during the last six months and the details thereof, centre-wise; and
- (c) whether any additional facilities or Dongle etc. have been provided at Wellness Centres, centre-wise details thereof?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI FAGGAN SINGH KULASTE)

- (a): No.
- (b): Breakdown in internet connectivity due to technical reasons has taken place a few times during the last six months. Details are as under:

North Avenue - 5 days (due to short circuit)

South Avenue - 4
Telegraph Lane - 5

Dwarka - 3

Whenever breakdown in internet connectivity takes place medicines are issued manually to avoid inconvenience to the beneficiaries.

(c): Additional facility of Broad Band connection has been provided at these wellness centres as a backup.