

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 825
(TO BE ANSWERED ON THE 28th July 2015)

POOR QUALITY OF MEAL SERVED IN AIR INDIA FLIGHTS

825. DR. VIJAYLAXMI SADHO

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether the meals served in the domestic and international flights of the Air India are of poor quality;
- (b) whether Government has received complaints from the passengers travelling on the Air India flights; and
- (c) if so, the number of complaints received and the details of the action taken by Government in this regard?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(Dr Mahesh Sharma)

(a) : No, Sir. Air India does not serve poor quality of meals on any of its flights. The meals uplifted on Air India flights are procured from the reputed flight kitchens who are supplying meals to various other international & domestic airlines.

(b) & (c) : However, in the period January, 2015 till date, thirteen complaints regarding food served on Air India flights have been received in the Ministry of Civil Aviation and Air India. Air India has taken action against the Caterer as per terms of Contracts.
