

GOVERNMENT OF INDIA

MINISTRY OF RAILWAYS

RAJYA SABHA

QUESTION NO 26.08.2011

ANSWERED ON

PROVIDING FOOD TO PASSENGERS OF DELAYED TRAINS .

2783

Shri Motilal Vora

Will the Minister of COALCOALRAILWAYS be pleased to state :-

- (a) whether Government has decided to provide free food and water to passengers in case trains are late;
- (b) if so, the delay in hours upon which the said facilities would be provided to the passengers;
- (c) whether this facility would be provided only in VIP trains, while lunch, dinner and breakfast are still provided in Rajdhani and Shatabdi Express;
- (d) whether Government would consider providing pulses, rice, bottled drinking water and milk for children in case other trains get late; and
- (e) if so, the time by when?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI BHARATSINH SOLANKI)

(a) to (e): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO. 2783 BY S/SHRI MOTILAL VORA AND SATYAVRAT CHATURVEDI TO BE ANSWERED IN RAJYA SABHA ON 26.08.2011 REGARDING PROVIDING FOOD TO PASSENGERS OF DELAYED TRAINS.

(a) to (c): As per the recent instructions issued on 27.5.2011, wherever any Rajdhani/Shatabdi/Duronto Express trains are running late from its scheduled time by more than two hours, meals would be provided, including packaged drinking water, free of cost as per service timings to the passengers on-board of these train irrespective of sector wise service provided for its normal run subject to practical feasibility.

(d) and (e) : In case of other trains, where meals are not included as part of ticket fare, facility of meals is available on payment basis through pantry cars or Train Side Vending (TSV) and at enroute stations from the static units on platforms. The catering items available through those units include bottled drinking water, meals which include pulses/rice etc.