

GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATION AND INFORMATION TECHNOLOGY
RAJYA SABHA
QUESTION NO 18.11.2010
ANSWERED ON
BSNL TELEPHONE EXCHANGE OF NOIDA .

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Sardar Balwinder Singh Bhunder

Will the Minister of COMMUNICATION AND INFORMATION TECHNOLOGY be pleased to state :-

- (a) whether it is a fact that BSNL telephone exchange at Noida in Uttar Pradesh became non-functional during October, 2010;
- (b) if so, the reasons therefor and the exact period for which the exchange remained non-functional;
- (c) whether it is also a fact that after the exchange became functional, the work relating to the restoration of individual connections remained slow as a result of which a large number of connections remained dead;
- (d) if so, whether any action has been taken against the lethargic staff, if so, the details thereof; and
- (e) if not, the reasons therefor?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY

(SHRI SACHIN PILOT)

- (a) & (b) Yes, Sir. The Remote Switching Unit (RSU) exchange at Sector-29, Noida was non-functional from 10.10.2010 to 14.10.2010 because of fire incident that took place in the Main Distribution Frame (MDF) Room.
- (c) No, Sir. The restoration work was carried out with the help of all staff and officers of the exchange by working round the clock and the services were restored within a week.
- (d) & (e) Do not arise in view of (c) above.