

**GOVERNMENT OF INDIA**

**MINISTRY OF RAILWAYS**

**RAJYA SABHA**

**QUESTION NO 12.11.2010**

**ANSWERED ON**

**QUALITY OF FOOD SERVED IN TRAINS .**

602

Shri N. Balaganga

Will the Minister of RAILWAYS be pleased to state :-

- (a) whether quality of food served in the long distance trains have deteriorated during the last few years;
- (b) if so, the details thereof and the reaction of Government thereto; and
- (c) the measures taken to provide quality food to the travelling public?

**ANSWER**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI E. AHAMED)

(a) to (c): It is the endeavour of the Indian Railway to provide good quality, hygienic food at affordable prices to its passengers. In order to provide good quality services, new catering policy has been announced which seeks to address the issues regarding quality. Whereas the earlier policy sought to treat a catering unit as an independent profit centre the new policy acknowledges catering as a passenger service.