

GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATION AND INFORMATION TECHNOLOGY
RAJYA SABHA
QUESTION NO 19.11.2009
ANSWERED ON
FACILITY OF TELECOM DEPARTMENT .

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Prof. Saif-ud-Din Soz

Will the Minister of COMMUNICATION AND INFORMATION TECHNOLOGY be pleased to state :-

(a) whether it is a fact that the famous facility of enquiry offered by Telecom Department under No 197 is non-existent in Kashmir valley; and

(b) whether it is also a fact that this service for Kashmir has been shifted to Jammu?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY

(SHRI GURUDAS KAMAT)

(a) & (b) No, Sir. The directory enquiry service under No. 197 is working at Srinagar for Kashmir valley from 9:00 to 18:00 hours. Beyond 18:00 hours the calls are handled by call centre at Jammu due to security reasons.