

GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATION AND INFORMATION TECHNOLOGY
RAJYA SABHA
QUESTION NO 19.11.2009
ANSWERED ON
POSTAL SERVICES .

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SHRI P.R. RAJAN

Will the Minister of COMMUNICATION AND INFORMATION TECHNOLOGY be pleased to state :-

- (a) whether there is any decline of mail traffic during the last three years;
- (b) if so, the quantum of decline in mail traffic;
- (c) the reasons for decline of mail traffic in the Postal department;
- (d) whether Government has conducted any study of handling mails by the Post Office and other courier services;
- (e) whether Government intend to modernize the operation of postal services to render better services to customers; and
- (f) if so, the measures taken so far?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION
TECHNOLOGY (SHRI GURUDAS KAMAT)

(a) Yes, Sir. There has been a decline in the total mail traffic (Unregistered and registered mail) from the year 2005-06 to 2007-08, but the tentative figures of 2008-09 reveal that the trend is reversing.

(b) The quantum of decline in total mail traffic from 2005-06 to 2007-08 is as under:-

Year	Total Mail Traffic (in crore)	Decline in total mail traffic over previous year (in crore)
2005-06	670.06	65.97
2006-07	667.71	2.35
2007-08	639.11	28.60
2008-09	654.09	+14.98

Tentative

(c) This decline has been caused by the changing nature of mail mix and market, effect of new technologies like mobile telephones, fax and e-mail and unregulated increase in competition.

(d) No, Sir.

(e) Yes, Sir. The Department intends to modernize operations through improved transmission of mail, parcel and logistics between major cities, setting up of Automatic Mail Processing Centres for faster processing of mail, and rationalization of the existing mail network.

(f) Two freighter aircraft, in addition to the freighter aircraft operating in the North-East region have been inducted for transmission of mail, parcel and logistics between major cities. Action has also been initiated for setting up of Automatic Mail Processing Centres at Delhi and Kolkata. Rationalization of the existing mail network is also being undertaken.